CA-MPO Transit Coordination Study

September



Overview

- Summary of steps taken
- Review of existing agreements
- Survey results
- Interview results
- Next steps



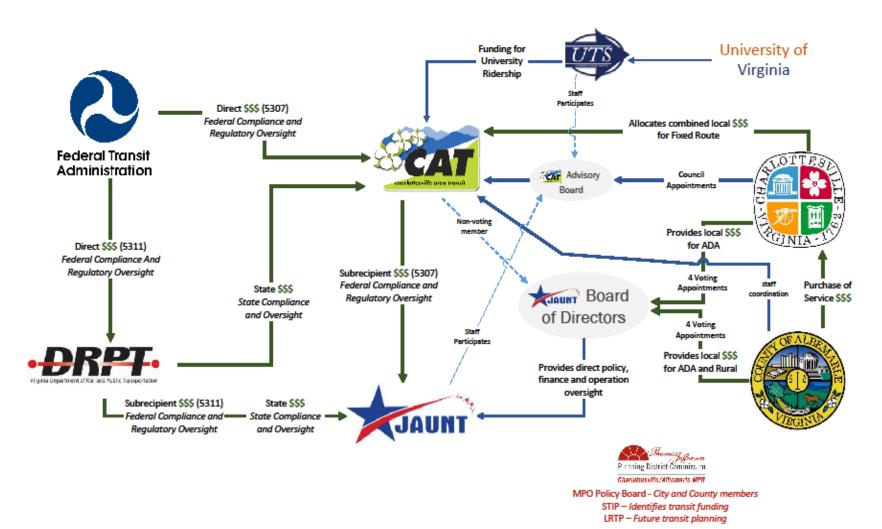




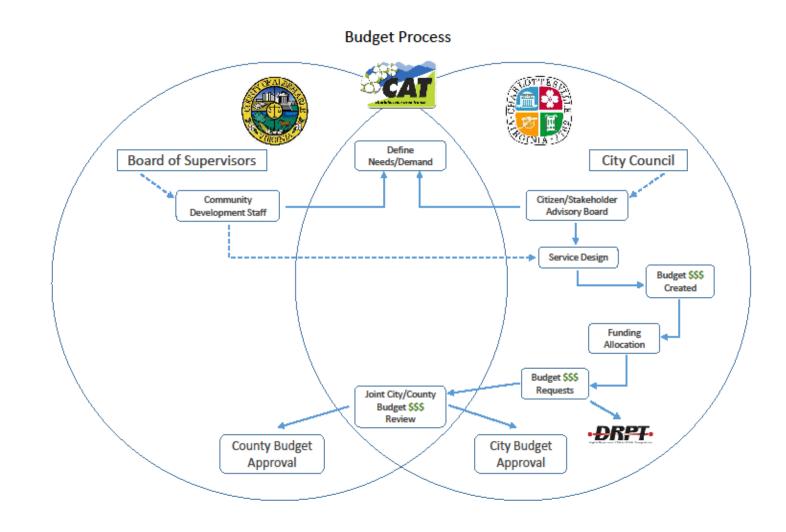
Steps Taken

- 1. Review of existing documents
 - a) Budgets
 - b) Strategic plans
 - c) Organizational structures and staff positions
 - d) Cooperative agreements (formal and informal)
 - e) Existing transit studies
- Collection of case studies
- 3. Development and analysis of survey to decision-makers
- 4. Interviews with transit staff
- 5. Convening of the steering committee

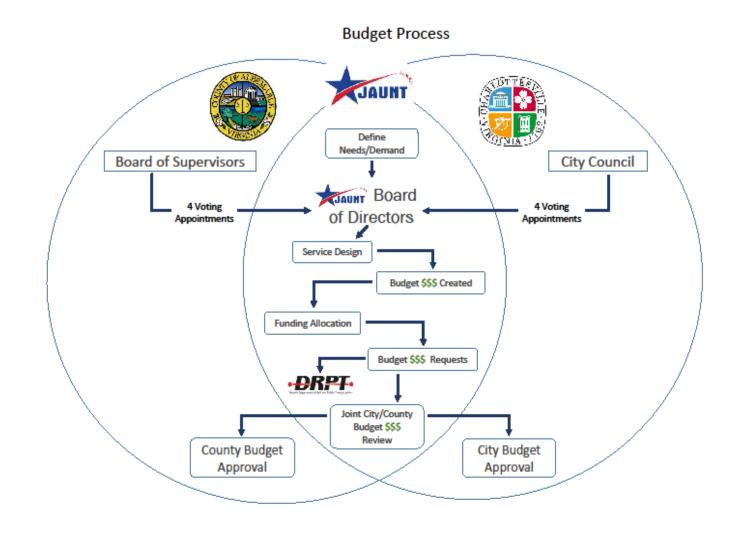
Transit Funding Streams



CAT Budget Process



JAUNT Budget Process



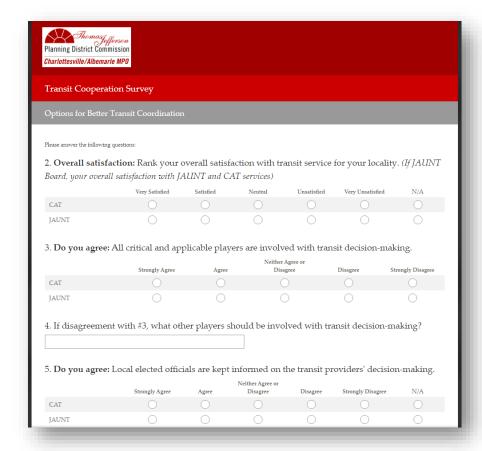
Decision-Maker Survey

Audience:

- Charlottesville City Council
- Albemarle Board of Supervisors
- JAUNT's Board

Details:

- Survey included 12 questions
- There were 13 responses (4 more incomplete)
 - 3 City Council
 - 4 Albemarle BOS
 - 6 JAUNT



Overall Satisfaction

Rank your overall satisfaction with transit service for your locality. (If JAUNT Board, your overall satisfaction with JAUNT and CAT services)

Respondents	CAT Service	JAUNT Service
TOTTES HOUSE HOUS HOUSE HOUS HOUS HOUS HOUS HOUS HOUS HOUS HOUS	Satisfied	Satisfied
OF ALBERTA	Unsatisfied	Very Satisfied
JAUNT	Very Satisfied	Very Satisfied

Decision-Making

All critical and applicable players are involved with transit decision-making.

Respondents	CAT Service	JAUNT Service
OTTES HOLLE HOLLE WINIA - 1	Neither	Disagree
OF ALBERTA	Disagree	Agree
JAUNT	Agree	Agree

Official Kept Informed

Local elected officials are kept informed on the transit providers' decision-making

Respondents	CAT Service	JAUNT Service
TOTTES HOUSE HOUS HOUSE HOUS HOUS HOUS HOUS HOUS HOUS HOUS HOUS	Agree	Neither
OF ALBERTA	Disagree	Agree
JAUNT	Agree	Agree

Official are Engaged

Elected officials are highly engaged and interested with issues involving the region's transit providers.

Respondents	CAT Service	JAUNT Service
TOTTES OF THE STATE OF THE STAT	Agree	Neither
OF ALREADY DESCRIPTION	Neither	Agree
JAUNT	Disagree	Neither

Coordination

There is sufficient coordination between CAT and JAUNT services.

Respondents	
TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA THE TOTTESA TOTTES	Strongly Agree
OF ALBROWN AND ALB	Neither
JAUNT	Agree

Coordination with UTS

There is a need for greater coordination with the University (UTS) on transit services.

Respondents	
CLOTTES AND	Agree
OF ALBERTA	Agree
JAUNT	Agree



- 1. Overall lack of funding
- 2. Lack of transparency with how funding is tied to services
- 3. Balancing cost effectiveness with social services
- 4. Lack of communication/coordination with UTS
- 5. Lack of formal communication between agencies
- 6. Exclusion of key stakeholders in decision-making



Greatest Challenges

- Exclusion of key stakeholders in decision-making
- 2. Lack of transparency with how funding is tied to services
- 3. Overall lack of funding
- 4. Lack of formal communication between agencies
- 5. Balancing cost effectiveness with social services
- 6. Lack of communication/coordination with UTS





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- 3. Lack of formal communication between agencies
- 4. Exclusion of key stakeholders in decision-making
- 5. Lack of communication/coordination with UTS
- 6. Balancing cost effectiveness with social services







- 1. Formalized MOUs to better coordinate services
- 2. Shared facilities between transit agencies
- 3. Creating a Regional Transit Authority
- 4. Improvements to information communication between agencies
- 5. Shared staff or positions between transit agencies
- 6. No change keep everything how it is
- 7. Merging transit agencies into one department





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City Council Comments

- I would love to see more county supervisor engagement with transit, possibly through a regional transit authority.
- City Transit Manager, JAUNT Executive Director should be involved in decision-making.
- In terms of challenges, there is a General lack of knowledge regarding the capabilities available within in agency to provide services in specific areas





- County pays costs for county routes and has no input
- No issues with JAUNT. The Board of Supervisors need to be a partner with the City in CAT's governance. Currently Albemarle County is just an "ATM" for CAT.
- The County bus runs as a city department
- We need an RTA
- I believe we have to do something before Albemarle county is put in the position of having to start their own bus system. We need an RTA so that transportation planning can be coordinated with small area plans in the both the city and urban areas of the county.



JAUNT Board Comments

- DRPT, VDOT, and the areas largest employers should be included in transit decisionmaking
- There are decisions that get made by the city and the county that impact CAT and JAUNT that are not discussed with JAUNT and CAT.
- Organizations that hire or train handicapped citizens should be included in transit decision-making
- Arriving at a consensus among the governing political bodies is a challenge
- Disability employers need to be included
- The success of these systems is due to their separation of services.

Next Steps

- Follow up interviews with decision-makers
- Assembly of case studies
- Development of coordination options (range of options for further study and/or establishment of steps)
- Reconvening of the Steering Committee
- Development of document
- Presentation to PACC in January
- Presentation to MPO Policy Board

